

Wishlist Vanuatu Vacay Raffle Terms and Conditions:

Who can enter?

Entry is only open to Australian residents aged 18 years or older whose principal place of residence is in Queensland or NSW.

How to enter?

1. Entrants can purchase tickets online via: www.wishlist.org.au/raffle/vanuatu-vacay-raffle.
2. Entrants can also purchase hard copy tickets via our Wishlist head office located Ground Floor, Sunshine Coast University Hospital, via authorised volunteers or a business selling tickets on behalf of Wishlist.
3. The raffle ends Wednesday 24/05/2023 at 12pm AEST.
4. Winners will be drawn Thursday 25/05/2022 at 2pm AEST and will be notified by phone on the same day.
5. Major prize will be drawn first, followed by second prize.

PRIZE 1

A trip for up to 6 people to Vanuatu + a \$2,500 Suncity Travel voucher – 7 nights accommodation for up to 6 adults at Karibu House in Vanuatu valued at \$950/night. There are three bedrooms available with king beds which each have their own ensuite and water views.

*Subject to availability. Blackout dates apply including school holidays. Must be used in one stay/cannot split the time. Must be used within 18 months of the drawn date. This prize is non-transferable or redeemable for cash. The winner can check availability through the website <https://www.vanuatuluxuryholidayhomes.com/karibu> but contact owner to make the booking. If a natural disaster occurs at the time of travel, it will be at the owner's discretion to extend the expiry date of the prize, but not guaranteed.

1. The total retail prize value is \$2,500 (AUD).
2. The Travel Voucher is offered by Suncity Travel.
3. The Travel Voucher is available for use only by Australian residents over the age of 18.
4. The Travel Voucher is not exchangeable for cash or other forms of credit and no refunds will be issued for the value of the voucher if travel plans are cancelled or altered. All costs above the value of the voucher including any change or cancellation fees are the responsibility of the customer
5. The Travel Voucher is valid until 01/03/24. The Travel Voucher must be redeemed by the Expiry Date.
6. Travel Voucher must be redeemed no later than the expiry date or the Travel Voucher prize is forfeited in full.
7. All bookings are subject to availability at the time of booking. All applicable booking terms and conditions apply of the Supplier and Suncity Travel.

8. This Travel Voucher will be deemed fully used once a qualifying booking has been made and confirmed. The Travel Voucher will not be reinstated, refunded or replaced, even in the event that the reservation is cancelled or changed.
9. Changes may incur charges from Suppliers. The customer is responsible to pay any such charges; the Travel Voucher cannot be applied to any additional costs associated with changes or cancellations to the original booking requested by the customer.
10. There is no residual value and no credit will be issued if the booking amount is less than the Travel Voucher amount.
11. To redeem the Travel Voucher, contact Suncity Travel and advise them that you have a Travel Voucher to redeem.
12. The Travel Voucher is not transferable, exchangeable, replaceable or refundable for cash or credit and can only be used as specified.
13. Terms and conditions of this offer are as written and cannot be changed by any representation of any unauthorized person, including employees of Suncity Travel.
14. Travel Voucher is void where prohibited or restricted by law.
15. Proof of age and residency may be required to claim the prize and is at the discretion of Suncity Travel.
16. If you have any questions about the Travel Voucher, please email accounts@suncitytravel.com.au

PRIZE 2

Two nights accommodation at Hotel Laguna in Noosa Heads – 2 nights
accommodation at Hotel Laguna in a 2 bedroom riverfront studio in Noosa Heads.

* Valid until 31st August 2024. Not valid during December / January Holidays, Easter or Event weekends and is subject to availability. This voucher excludes any other charges incurred by you during your stay. Bookings are essential. Please retain Gift voucher letter and present it to reception upon arrival. Reception hours 8:00am to 6:30pm. Should you arrive any later please contact Hotel Laguna office to make arrangements for your late arrival.

PRIZE 3

Getaway with a \$500 Spicers Retreats voucher and escape to a world of breathtaking Australian scenery. From Spicers Tamarind Retreat in the beautiful Sunshine Coast Hinterland to Spicers Guesthouse in the heart of the Hunter Valley, you're invited to choose from a range of individual retreats throughout South East Queensland and New South Wales.

*Gift certificate is valid for 3 years from issue date and cannot be extended. Cannot be redeemed for cash. Lost or stolen gift certificates cannot be replaced. Bookings are essential. When making a booking please quote gift certificate number. Gift certificate is subject to standard property cancellation policies. Subject to availability and booking conditions may apply. Non-refundable.

General Terms and Conditions

- ABN: 47 370 544 251. Wishlist's Vanuatu Vacay Raffle is open to residents in Queensland only, who are 18 years and older. ID will be checked upon claiming.
- Wishlist – the Sunshine Coast Health Foundation Board Members, Staff (whether full-time, part-time or casual) and their immediate family members whom reside in the same premises are not permitted to purchase tickets in any Wishlist raffle. Wishlist volunteers responsible for directly selling tickets are also not eligible to purchase tickets in any Wishlist raffle.
- All taxes, fees, charges and surcharges applicable to the booking, including, without limitation, extra person, meals, phone, parking, transfers and other charges are applicable to your reservation, and this travel voucher cannot be applied to them. These charges must be paid at the time the reservation is confirmed or to the hotel property or travel company directly and are the responsibility solely of the customer.
- All travel and accommodation bookings are subject to availability at the time of booking and at the supplier's discretion depending on level of occupancy and block out periods. All applicable booking terms and conditions apply.
- Wishlist (including its respective employees) excludes all liability in relation to travel delays or cancellations due to border closures and travel restrictions that may arise in as a result of COVID 19 or other pandemic, which includes but is not limited to Government legislation for interstate or regional travel. The travel package will not be reinstated, refunded or replaced at the expense of Wishlist in the event that the reservation is cancelled or changed for any reason.
- Changes or cancellation may incur charges from airlines, hotels, travel companies or other suppliers. The customer is responsible to pay any such charges and Wishlist is not responsible for any additional costs associated with changes or cancellations to the original booking requested by the customer.
- Wishlist (including its respective employees) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the raffle or its prizes.
- Wishlist (including its respective employees) excludes all liability (including negligence), for any technical malfunction, theft, unauthorised access or third party interference, any entry or prize claim that is late, lost, altered, damaged or misdirected before or after claiming due to any reason beyond the reasonable control of Wishlist. Including also any variation in prize value to that stated in these Terms and Conditions, any tax liability incurred by a winner or entrant, or use of prize.
- Wishlist collects claimants/entrants personal information in order to conduct the raffle. If the information requested is not provided, the claimant/entrant may not be able to participate in the raffle. Wishlist will not disclose personal information to anyone other than service providers for the purpose of conducting this raffle, and outside of this raffle may include professional advisors, your legal advisors, Government and regulatory advisors, an appeal mailing house and/or telemarketing company. To learn more about the Wishlist Privacy Policy please visit: <https://wishlist.org.au/privacy-policy/> All enquiries can be directed to Wishlist: Telephone: 07 52021777 Post Address: Sunshine Coast University

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